



NON-EMERGENCY MEDICAL TRANSPORTATION



Non-emergency medical transportation can play a crucial role in ensuring access to treatment and the appropriate level of patient care. By removing barriers to participation, our specialized Scout Clinical services can enhance the patient experience, thereby increasing trial retention and promoting study success.

Scout can arrange medical transportation services for individuals who need assistance with scheduled appointments or treatments, but do not require immediate medical attention.



Assistive Mobility Service



Imaging, Laboratory, and other Study-Related Appointments



Study-Related Infusions or Dialysis



Transfer Between Medical Facilities

Patient Benefits

- Safety during transit with trained medical personnel and/or caregivers on board
- Convenience, especially when mobility or transportation access present challenges
- Continuity of care with in-vehicle medical equipment for continued monitoring
- Stress reduction via reliable transportation, allowing patients to focus on participation
- Improved compliance and trial retention via easier access to sites



Service coordination turn-around times vary by patient location. Submit transport arrangement requests as far in advance as possible.

Getting Started with Non-Emergency Medical Transportation with Scout

- Identify patients' needs and support type
- Establish service request countries
- Contact Scout for feasibility and estimates for Scout Clinical services

Non-emergency transport is not a substitute for urgent medical care. Patients in need of immediate intervention should contact their local emergency services.