

The Scout logo is positioned in the top left corner of the header image. It features the word "Scout" in a white, sans-serif font against a dark blue background with a pattern of stylized trees and a red tent.

CASE STUDY:

Navigating Sensitive Country Requirements

Operating according to the complexities of global laws and regulations to allow patients in Iran access to treatment in Turkey.



BACKGROUND

A sponsor conducting a study in Turkey was working with participants from several Middle Eastern countries including Syria, Jordan, and Egypt. When an Iranian participant became eligible for the study, the sponsor contacted to determine the feasibility of providing Scout Clinical services for this participant.

CHALLENGES

Due to the extensive regulations in the region this study was conducted, each time the opportunity to work with a participant from a country from which the sponsor had previously not worked arose, the sponsor turned to Scout for advisement. Scout assessed each situation and advised on practicality based on length of stay, type of visa(s) needed, and the kinds of support and financial reimbursement each country allowed.

SCOPE

Navigate substantive legal obstacles between a participant's home country, site's location, and sponsor's country to create a scope of services that would allow the sponsor to work with a participant from Iran at a site located in Turkey.

SCOUT'S APPROACH

Scout contacted the State Department and local vendors to develop a matrix of steps the Turkish government allowed in comparison with the extent US entities could be involved. Any actions that fell outside of those parameters were removed resulting in a specific list of options, the scope of which included:

1. Travel visa and entry/exit requirement support
2. Meal vouchers from site in Turkey
3. Coordinated and paid for patient's Transport and lodging while in Turkey
4. Purchasing essentials for the Participant rather than offering reimbursement

SPECIALIZED SOLUTIONS

After proposing the plan, the sponsor accepted, and Scout coordinated travel, visas, and the essential needs of the participant without offering reimbursement, which would have put the sponsor in direct conflict with United States and Turkish regulations. The participant was able to successfully take part in the study in Turkey, and the sponsor was able to conduct the study knowing all rules were dutifully observed.